



## President's Corner

In the last issue I touched on customer service. Now, let's talk about "Crow Quality". Let's make that mean something special!

As a construction company, our business is centered around constructing a product for customers to be used for a specific purpose. Quality is generally measured by how well the product does what it's supposed to do, and how well it holds up over time.

We must always be sure to deliver the highest quality product. If something is not correct, we must be diligent in correcting it; no matter the cost or hassle. The quality of our product is one way to help our clients appreciate and continue to seek out our services. This in turn builds our reputation. By gaining the confidence and loyalty of our customers, we will be able to do more with our business, like maintain a solid pipeline of opportunities, even during slow economic cycles.

Although we have had re-work at times, I am proud that our warranty work has been very low. We will continue to tighten the screws. I appreciate everyone's continued focus and hard work as we grow our "Crow Quality" reputation in 2019.



Employees donated over \$300 and Crow matched their contributions to provide gifts for two angels from the Angel Tree!

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## Ryan and Beck Attend AGC's PM Training



**Eric Ryan** and **Josh Beck** attended the Associated General Contractors Construction Project Manager Course December 10-14.

The program explores critical areas of project management starting with the impact planning has on the overall project and moving on to scheduling, productivity and subcontractor and vendor management. The program also covers legal issues and other industry trends and offers turnkey solutions participants can take back to share with colleagues. Josh said he learned that planning and accountability are key and to always keep it safe and have fun!

## 12 Receive Crane Operator Training

**Greg Church, David Edwards, Craig Chambers, Josh Copeland, Mike Scroggins, Titus Copeland, Adam Wood, Jeff Parsons, Andy Copeland, Kaden Shipp, Royce Collins, and Kyle Patterson** participated in an 8 hour crane operator training on December 14.

The training is endorsed by the National Commission for the Certification of Crane Operators (CCO) and designed to prepare candidates for CCO tests. OSHA mandates that crane operators become certified in compliance with qualifying state or local licensing requirements and many states are adopting mandatory licensing.



# Employee News

## Adam Wood

Was promoted to Foreman in December. Adam will be taking on more responsibility on job sites in his new leadership role.

## Trey Uekman

Joined the team on December 10. He is a soils engineer and he holds a Bachelor of Civil Engineering from Arkansas State University. Trey will be supervising the Crown Concrete plant as well as assisting the Crow PM team on relevant projects.

## Brandon Baker

And his wife Allision welcomed Riley Catherine on December 2. She was 7 lbs and 7 ounces and 20 inches long.



## Darren Holland

recently had a new baby boy. Wade Rider Holland was born November 21 and weighed in at 8 lbs, 10 oz.



# Project Spotlight



## Lonoke Clarifier Dome

Crews recently set the new clarifier dome at the City of Lonoke Water Treatment Plant. We were contracted to provide and install the new dome as a part of system-wide improvements for the City of Lonoke.

The dome had to be lifted by a crane from the yard of a neighboring home due to location of the clarifier.

The contract is valued at \$378K and work is scheduled to be complete in December. The project manager is **Jon Valeski**.

## December Safety Update

On October 8, 2018 Crow implemented a new Preventative Maintenance/Work Order Program. The purpose of the program is to identify the roles and responsibility of employees involved in the inspection, maintenance and repair of vehicles and equipment. The goal is to prevent and/or lessen the likelihood of failures and unexpected breakdowns and to properly maintain equipment according to manufacturer specifications. Since the introduction of the program, we are still finding instances where vehicles and equipment are being used and not inspected. Recently, the company incurred a \$2000 maintenance and repair bill because the operator did not check the fluid levels of a piece of machinery prior to use causing damage to the machine. Copies of the program can be found in the office and will be placed in each Superintendent and Foreman's box for review. Contact Brandon Baker if you have any questions or need assistance.

## Current Projects

Delta Heritage Trail – AR Dep of Parks and Tourism - \$5.1MM

Morrilton Airport Improvements - \$63K

Bull Shoal Sump Pump Retrofit – Corp of Engineers - \$1.9MM

Knoxville Paving – AHTD - \$300K

Dixon Dental Offices – Perryville - \$500K

Lonoke Clarifier Dome - \$387K

Pinecrest Lumber Kiln Design Build – Menifee - \$5.5MM

Two Rivers School Elementary Safe Room - \$900K

RQMJWTP Alum Tank and Filter Media Replacement - \$460K

Central Arkansas Water Pump Rehab - \$3.5MM

ANO Roofing Job - \$196K

Hope WTP Improvements - \$10MM

Hot Springs Airport - \$3.9MM

Perryville Paving - \$80K

GBP AKD Spillway - \$59K

GBP AKD Electrical Pad - \$49K  
HWY 9 - \$6.4MM

Morrilton First Assembly - \$65K

## Announcements

- Managers Meeting January 11
- Closed January 1

Send news and announcements to Morgan Zimmerman at [mzimmerman@crowconst.com](mailto:mzimmerman@crowconst.com) or 479-264-4332.